

Coordinated Care

We work closely with your personal physician to ensure the highest quality of coordinated care fully meets your needs. In addition, our professional and experienced staff are available 24 hours a day to assist you or answer questions. For other home care needs you or a loved one may have, Great Lakes Home Healthcare provides:

- Medical-surgical nursing services
- Wound/ostomy care expertise
- HomMed monitor
- Psychiatric nursing
- Bariatric surgery follow-up
- Maternal child health
- PT/OT/Speech therapy
- Nurse aides
- Social work
- Palliative Care

Ensuring Quality of Care

You can feel confident that Great Lakes Hospice strives to ensure that the same quality care you receive from your physician will continue at home through care planning, management and evaluation. And because our service includes education, we assist your family in taking a more active role in your care.

Hospice Care Choice

Did you know the law guarantees you the right to choose your hospice provider? Be sure to share your hospice choice with your physician and other healthcare providers. Ask for Great Lakes Hospice by name.

Our Promise

When you choose Great Lakes Hospice our promise to you and your family is to help the patient...

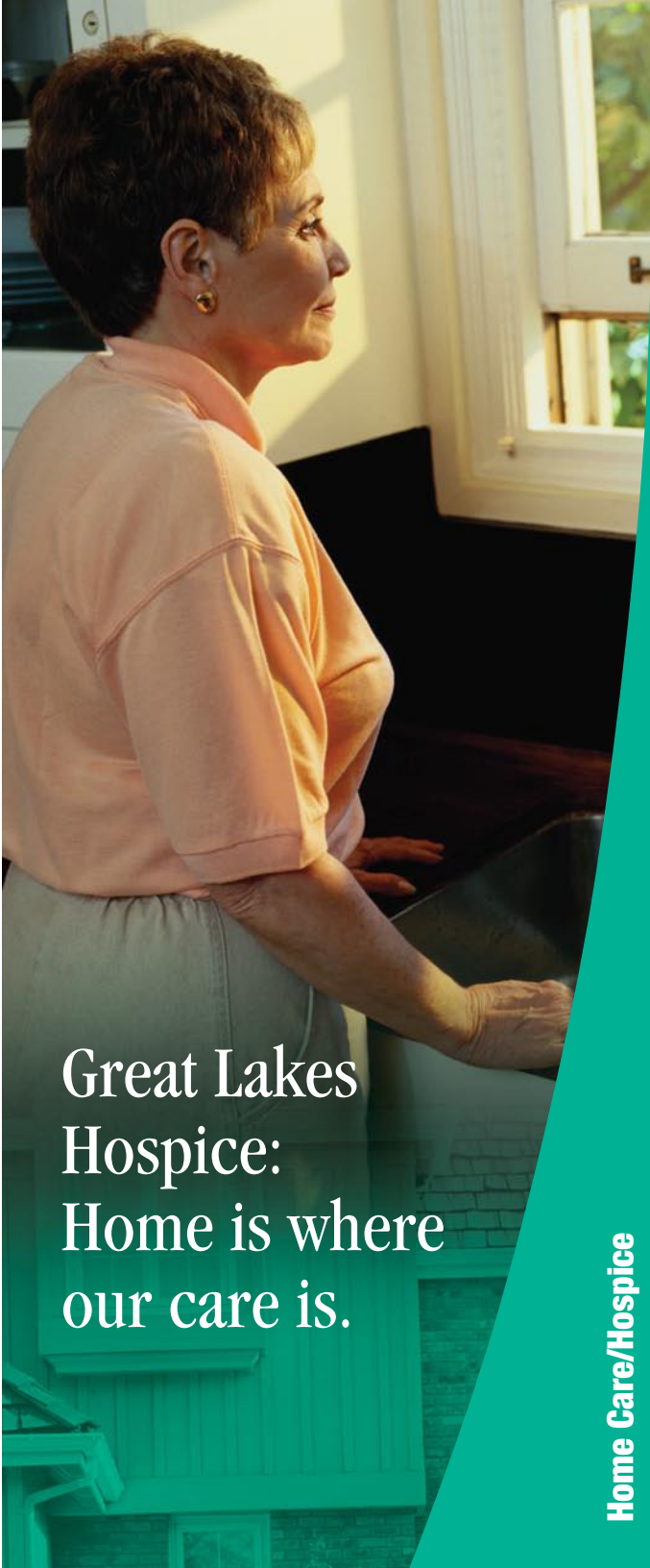
- Maintain dignity and self respect
- Control pain and other burdensome symptoms
- Have involvement and support of loved ones
- Access the highest quality care available through hospice administered by our trained professionals

Great Lakes Hospice is a Medicare certified hospice agency, licensed by the PA Dept. of Health and accredited by the Joint Commission. GLHH is a member of the PA Home Care Assoc. and the Nat'l Hospice and Palliative Care Organization.

Great Lakes Hospice

(814) 877-6120 • (800) 772-7212

Fax: (814) 877-6032



Great Lakes
Hospice:
Home is where
our care is.



Experience and Care

When you or a loved one face a terminal illness, you need expertise you can trust. Great Lakes Hospice has the experience and qualifications you want and deserve during this difficult time.

Great Lakes Hospice offers the complete range of care required by terminally ill patients and their families. Our team of professionals and volunteers include:

- Physicians
- Registered Nurses
- Medical Social Workers
- Physical, Occupational & Speech Therapists
- Clinical Pharmacologists
- Dieticians
- Bereavement Counselors
- Volunteers
- Clergy
- Home Health Aides

We provide access to all levels of care on an as-needed basis. Medical supplies and equipment, medications for symptom management and other services are also available through our program. We bring care to you, allowing you to be where you are most comfortable.

A Plan for Living

The hospice philosophy promotes a plan for living that provides you with measures to improve the quality of life. The care you receive will be coordinated between those whom you know and trust and our trained and compassionate staff.

Our service attends to all patients, regardless of race, color, religious creed, sex, age, national origin, disability or ability to pay.

Eligibility

Eligibility requirements include:

- Licensed physician authorizes hospice care and agrees to participate in planning of care.
- Support person(s) are identified and agree to participate in planning of care.
- Patient has a life expectancy of six months or less and seeks comfort measures instead of aggressive treatment.
- Patient desires hospice service and is aware of diagnosis and prognosis.
- Care can be provided in the home, assisted living facilities or contracted extended care facilities.
- Patient's home is adequate for safe and effective care.
- Patient lives within Erie County.

Hospice Benefit

Hospice care is available as a benefit under Medicare, MA and other payers. The Hospice Benefit is designed to meet the unique needs of those with a terminal illness by providing them and their loved ones with special support and services not otherwise covered by Medicare.

Reimbursement

Great Lakes Hospice is a preferred provider for most third party payers, including:

- Medicare
- PA Medicaid
- Highmark Blue Cross/Blue Shield
- SecurityBlue
- HealthAmerica
- Gateway and MedPLUS
- US Healthcare, KeystoneBlue, SelectBlue, PreferredBlue & CommunityBlue
- UPMC Health Plan

Go to www.hamot.org for more information on Great Lakes Hospice.