

## High Standards



To give family and caregivers some added peace of mind, be assured that we

double-check credentials and references. Every new nurse and home health aide receives a general orientation upon hire and an individualized orientation for each new client assignment. Our staff also receives on-going training and education. We are accredited by the Joint Commission on Accreditation of Healthcare Organizations (JCAHO) which shows our continued commitment to quality care.

## Referrals and Funding

We can receive referrals directly from families, physicians, nurses, case managers, social workers and other healthcare providers. We accept reimbursement from private health insurances, auto insurance, Medicaid, and special government programs. Our experienced staff will assist you with reimbursement options.

**24 hour On-Call  
RN triage support**

## Your Feedback

This is what we've heard from some of our clients and their families.

*"My caregiver was very good and went out of her way for me."*

*"A very caring, wonderful caregiver. A real keeper."*

*"She's the only one my daughter will run to the door and give a hug to. When she is there, my daughter won't cry when I leave."*

*"The help we received for our mother was invaluable at a time when we truly were in need."*

*"You worked very hard to schedule help for us when we needed it...even on Christmas Day."*

We look forward to hearing from our clients and families so we welcome your comments at anytime.



Great Lakes  
Home Healthcare Services

1647 Sassafra Street • Erie PA 16501

(814) 877-6121 • (800) 772-7212

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## Private Duty Nursing



**Champions of  
nursing and caring  
at home.**

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## Champions

Home care is rapidly becoming the first choice for a growing number of Americans. Nursing care in the home achieves excellent results in a setting where individuals reside in familiar surroundings, maintain their dignity and remain among their family and friends.

Great Lakes Home Healthcare Services has been providing these services in the Erie community for many years with



professional nurses and home health aides. Our family of Registered Nurses (RNs), Licensed Practical Nurses (LPNs) and Home Health Aides have a mission to provide

optimal wellness and independence to you or your family member. In fact, we consider our professional nursing staff “Champions of caring” because they deliver high quality care and meet your specific needs, in your home, when you need it.

If you or your family member need personalized hourly care in the home, we’ll arrange for one of our professionals to become **your** “Champion of caring”.

## Pediatric Care

Our “Champions of caring” are reliable nurses you can trust with your child’s health and well-being.

Nurses of Great Lakes Home Health Services provide skilled hourly care for children with high-technology needs. Each child receives

comprehensive supervision with documented evaluation of goals, progress recommendations, along with family-focused multi-disciplinary team conferences to review their care.



## Adult Care

Our nurses provide personalized hourly care associated with chronic health conditions and disabilities, while promoting optimal wellness, independence, comfort and dignity. Our “Champions of caring” serve clients with alterations in mobility, respiratory and neurological functions. We provide expert care for clients with high-tech needs, such as ventilators, feeding methods and tracheostomies.

## Geriatric Care

Our Home Health Aides assist with many activities of daily living under the supervision of a Registered Nurse. These include, but are not limited to: bathing, dressing, feeding, mobility, and simple physical exercise. They can also assist with tasks around the home, like light housekeeping, laundry, shopping and preparing nutritious meals. We also have a clinical nutritionist on staff for consultation if needed. Our professional nursing staff will collaborate with the client’s physician to assess health status, monitor medications, and provide appropriate education.



*Ask for private duty services if your needs require nursing or assistance for extended hours per visit.*